

# STERLING

## WATER TREATMENT WATER ANALYSIS FORM

FOR RESIDENTIAL AND COMMERCIAL APPLICATIONS (see back)

RETURN TO: **FIRST SALES, LLC**  
12630 U.S. 33 North  
Churubusco, IN 46723

**-Please complete entire form, including distributor information, for proper sizing equipment.**

**-Health related contaminants i.e. microbiological (bacteria, cysts), chemical, lead tests are not performed.**

**Consult a State-Certified lab for testing health-related issues.**

**-Water analysis is performed on hardness, iron, manganese, TDS, pH, tannin, and turbidity for recommending water treatment.**

**-Additional tests may be performed based on customer information.**

**-STERLING is not responsible for recommendations based upon inaccurate information.**

**DISTRIBUTOR:** (must be included) Contact \_\_\_\_\_  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone ( ) \_\_\_\_\_ Date \_\_\_\_\_  
Email Address: \_\_\_\_\_

**DEALER:** Contact \_\_\_\_\_  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone ( ) \_\_\_\_\_ Date \_\_\_\_\_

**Customer Name** \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone ( ) \_\_\_\_\_ Date \_\_\_\_\_

### HOW TO DRAW SAMPLE:

Use outlet nearest pump (not from bottom of pressure tank).  
Run water for 5 minutes, then fill CLEAN bottle to neck and cap immediately. Never use hot water. Return bottle with this completed form.

### HOW TO MEASURE PUMPING RATE OF PUMP:

1) Make certain no water is being drawn. Open spigot nearest pressure tank. When pump starts, close spigot and measure time (in seconds) to refill pressure tank. This is cycle time.

2) Using a container of known volume, draw water and measure volume in gallons until pump starts again. This is drawn-down.

Divide this figure by cycle time from step 1 and multiply result by 60 to arrive at pumping rate in gallons. Insert figure in Sec. 3.

\_\_\_\_\_ Gals. + \_\_\_\_\_ Secs. X 60 = \_\_\_\_\_ gpm

**Draw-down      Cycle Time**

**EXAMPLE:** Cycle time is 65 secs.; draw-down is 6 gals.; then, pumping equals: 6gals. + 65 secs. X 60 = 5.5 gpm

Report Number: \_\_\_\_\_

### 1. WATER SOURCE

- City or area-wide authority, water comes from:  
 Wells    Lake    Reservoir    River    Unknown
- Community water system  
(small water system usually supplying 12 homes or fewer)  
Water comes from:  Well    Lake    Reservoir    River
- New private wells   Approx. age \_\_\_\_\_ months  
 Old private wells   Approx. age \_\_\_\_\_ years  
 Private lake or pond    Private spring  
 Private cistern    Other - describe \_\_\_\_\_

### 2. HOUSEHOLD INFORMATION

**Do you now have water conditioning equipment?**

- No    Yes: Type \_\_\_\_\_ Size \_\_\_\_\_
- Single-family    Multi-family: No. Units \_\_\_\_\_  
No. Persons \_\_\_\_\_ No. Bathrooms \_\_\_\_\_
- Dishwasher    Clothes Washer    Lawn irrigation on system
- Indoor pool    Outdoor pool   Capacity \_\_\_\_\_ gals.
- Geothermal heating/cooling - gpm required \_\_\_\_\_  
Other water using appliances \_\_\_\_\_

### 3. WATER SYSTEM

Pumping rate of pump \_\_\_\_\_ gpm (see instructions "How to measure pumping rate.")

Type of Well Pump:  Submersible    Jet    Other \_\_\_\_\_

Pressure Tank:  Air-to-water    Bladder type capacity \_\_\_\_\_ gals..

Operating pressure (Low/High) \_\_\_\_\_ / \_\_\_\_\_ psi

Pipe sizes: To pressure tank \_\_\_\_\_ in. Service \_\_\_\_\_ in.

Type of Pipe:  Plastic    Copper    Other \_\_\_\_\_

### 4. WATER PROBLEMS

**When this water sample was drawn, it was:**

- Clear    Colored    Cloudy

**Is this water sample:**    Untreated    Treated

#### PROBLEMS:

- Hardness (high soap usage, bathtub ring, lime deposits, etc.)
- Iron deposits - If yes, is iron build-up in flush tank:  
 Stringy (Iron bacteria)    Greasy
- Color of water - describe \_\_\_\_\_
- Greenish/bluish stains on sinks, tubs, etc.
- Pitting of fixtures and/or pipes
- Sand (visible particles)    Sediment or silt (cloudy)
- Bad taste:    Iron    Bitter    Salty  
 Other - describe \_\_\_\_\_
- Bad Odor:    Rotten Egg    Musty    Iron
- On-site sulfur test (if rotten egg) \_\_\_\_\_ ppm  
*Sulfur test must be completed on site.*
- Other problems - describe \_\_\_\_\_

# BUSINESS / COMMERCIAL WATER ANALYSIS INFORMATION FORM

**NOTE:** Complete section 4 (Water Problems), and Customer, Dealer and Distributor information on the front side of this form. Do not complete Sections 1, 2, and 3 on front side. Complete the following information. Additional information may be required based on application.

## 1. WATER SOURCE

- Municipal     Private Well     Lake     Pond

## 2. WATER USAGE:

- Usage \_\_\_\_\_ gals. Per:  Month     Week     Day  
 Other \_\_\_\_\_     Usage not known  
Usage figure based on:  Meter Reading  
 Estimate based on \_\_\_\_\_  
Water is used \_\_\_\_\_ Hours/Day and \_\_\_\_\_ Days/Week.  
Is system expansion planned for future?  Yes     No

## 3. WATER SYSTEM:

- Pump Type \_\_\_\_\_ Pumping Rate \_\_\_\_\_ gpm  
Pipe Sizes: Well to pressure tank \_\_\_\_\_ in. Service \_\_\_\_\_ in.  
Pressure Tank: Bladder \_\_\_\_\_ Air/ Water \_\_\_\_\_ Cap. \_\_\_\_\_ gal.  
Operating Pressures: Low \_\_\_\_\_ psi    High \_\_\_\_\_ psi  
Type of Pipe:  Plastic     Copper     Other \_\_\_\_\_

## 4. EQUIPMENT:

- New Installation     Replacement of \_\_\_\_\_  
 Addition to existing \_\_\_\_\_  
Type of equipment desired:  
 Softener     Filter     Other  
 Recommendation by factory requested  
 Meter (s) regeneration    or     Time Clock regeneration  
Available space: Length \_\_\_\_\_ x Width \_\_\_\_\_ x Height \_\_\_\_\_  
Door Size \_\_\_\_\_  
Treating:  Hot Water Only    or     Hot and Cold Water

## 5. APPLICATION:

(Locate appropriate application to complete form, include additional information under remarks.)

- APARTMENT BUILDING\*:** No. Apartments \_\_\_\_\_  
Laundry facilities:  Central     Individual     None  
Number of washers \_\_\_\_\_ Capacity (in lbs.) \_\_\_\_\_
- BEAUTY SALON, BARBER SHOP\*:** No. Stations \_\_\_\_\_
- CAR WASH:**  Automatic     Wand Type    No. Bays \_\_\_\_\_  
gpm Required \_\_\_\_\_
- CHURCH\*:** Maximum Daily Attendance \_\_\_\_\_
- COUNTRY CLUB\*:** No. Members \_\_\_\_\_ No. Showers \_\_\_\_\_
- FACTORY (NO PROCESS WATER)\*:** No. Employees \_\_\_\_\_
- FACTORY (INCLUDING PROCESS WATER)\*:**  
No. Employees \_\_\_\_\_  
Gals. Per day usage of process water \_\_\_\_\_

- FARM:**  Cattle, dairy     Cattle, beef     Hogs  
 Horses     Sheep     Chickens     Turkeys  
 Ducks    No. Head \_\_\_\_\_
- HOUSING DEVELOPMENT:** No. Wells \_\_\_\_\_ No. Homes \_\_\_\_\_
- HOTEL\*:** No. Rooms \_\_\_\_\_  Restaurant     Laundry
- REST HOME\*:** No. Beds \_\_\_\_\_  Cafeteria     Laundry
- LAUNDRY\*:**  Coin-operated     Commercial  
No. Washers \_\_\_\_\_ Capacity (in lbs) \_\_\_\_\_
- MOTEL\*:** No. Units \_\_\_\_\_  Restaurant     Laundry
- OFFICE BUILDING\*:** No. Employees \_\_\_\_\_
- RESTAURANT\*:** Seating Cap. \_\_\_\_\_  
Type:  Luxury     Family     Cafeteria     Fast food  
Ethnic: (pizza, etc.)  \_\_\_\_\_
- RETAIL STORE\*:** No. Toilets \_\_\_\_\_
- SCHOOL\*:**  Elementary     Middle     High School  
No. Students \_\_\_\_\_
- STEAM BOILER:**  Condensate return, make-up  
 No condensate return    No. Horsepower
- TAVERN\*:** Seating Capacity \_\_\_\_\_
- TRAILER PARK:** Total Lots \_\_\_\_\_  
 Central Laundry - Number of Washers \_\_\_\_\_
- UNIVERSITY\*:**  Dormitory    No. of students \_\_\_\_\_  
For other applications, explain under REMARKS.
- IRRIGATION:** No. zones \_\_\_\_\_ gpm/Zone \_\_\_\_\_
- GEOTHERMAL SYSTEMS:**  Heating and Air Conditioning  
 A/C only     Heating only    gpm \_\_\_\_\_
- OTHER** \_\_\_\_\_

## \*6. GENERAL FIXTURE LIST:

Following information required where indicated by asterisk:

\_\_\_\_\_ Urinals    \_\_\_\_\_ Tank Type Toilets    \_\_\_\_\_ Flush Valve Toilets  
\_\_\_\_\_ Lavatories    \_\_\_\_\_ Showers    \_\_\_\_\_ Kitchen Sinks  
\_\_\_\_\_ Other Fixtures \_\_\_\_\_

**REMARKS** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_